# 42 Demonstrate Understanding of Open vs Closed Questions

## How to Get a Manager Check-Off

In either a meeting with the Challenge Center Manager or on a program, demonstrate the difference between open and closed questions.

## Procedure Details

We use open questions to promote conversations with participants. Open questions illicit answers that are more than one word/phrase answers. Closed questions, often yes or no questions, aren’t necessarily bad, but you can’t expect a group to carry the conversation forward. If you ask a closed question, be ready to follow up with an open question.

A simple change of wording can change a closed question to an open question:

Closed Question Example: Open Question Example:

Did you learn anything? What did you learn?

Open questions can begin with:

* Tell me about…
* How did…
* Why did…

Closed questions can begin with:

* Who…?
* Did you…?
* Are you…?